

Nevada IT Solutions

nevadaitolutions.com

POSITION TITLE: IT Technician/Consultant

POSITION LOCATION: Reno, NV

POSITION DESCRIPTION:

Nevada IT Solutions is a fast growing IT provider in Northern Nevada looking for a self-motivated IT Specialist for Internship. We pride ourselves in providing cutting edge solutions to a rapidly growing market. The IT Specialist we select will be responsible for:

- Resolution of Client IT issues
- Supporting fellow IT team members during escalation of issues
- Accurately enter ticket, time and resolution into service desk management system
- Tier I support resource
- Analyze and resolve end-user software and hardware problems
- Able to work independently, using discretion and integrity
- Issue resolution followup

DESIRED MAJORS: CSE, EE

REQUIRED QUALIFICATIONS:

- Use remote systems management tools to resolve client issues
- Certification in Microsoft Windows is preferred
- A+ ,Security+, N+ is a plus
- Experience creating, changing and deleting user accounts
- Local and wide area networking experience is a plus
- Server experience is a plus
- Experience with antivirus and malware
- Evaluate systems, prioritize workflows and determine solutions

HOW TO APPLY:

Any interested candidate should email their résumé to info@nevadasolutions.com