

DST Customer Communications is a subsidiary of DST Systems, Inc. Our flexible customer communications suite streamlines the design and delivery of marketing, transactional, and regulatory communications. We help companies access innovative print, mail, and digital technology, increase US postal discounts, improve productivity, and enhance digital adoption strategies and capabilities.

### **Key Offerings**

- Cross Media Intelligence, Direct Marketing, Education and Personalized Communications, Print and Postal Optimization, Productivity Suite, Responsive Delivery and Archival, Strategic Advisory Services – Customer Communications

#### **1. Software Developer Intern – Development Support**

Need to know Java, have strong UNIX skills, SQL knowledge, Shell Scripting

We are looking for someone to assist with refining a role to facilitate the support of our software programs. We are currently dealing with multiple programs and multiple queues that require some level of monitoring and assigning to the correct resources. We need someone who is interested in developing a process around software support. We want someone who is interested in software development but is willing to do more than just coding. Willingness to do research, loves a challenge, persistence, ability to ask questions and feel comfortable talking to technical and non-technical associates.

#### **2. Software Developer/QA Intern – Automated Testing**

Need to know Java, have strong UNIX skills, SQL knowledge, Shell Scripting

We are looking for someone to assist with organizing our automated scripting effort. We have some scripts in place and off-shore resources working on them, but want an on-shore person coordinating the effort and helping to pull in the testing of other products. We need someone who is interested in developing a process around automated testing. We want someone who is interested in software development but is willing to do more than just coding. Willingness to do research, loves a challenge, persistence, ability to ask questions and feel comfortable talking to technical and non-technical associates.

#### **3. Technical Writer Intern**

College level writing experience. Advantage in having Perforce, HTML, and Photoshop experience

Taking what was written by someone else and transferring that information into an existing document. They will need to be able to check in their changes. They may need to work with Software Developers, Business Analysts and QAs. They may need to be persistent in getting answers to their questions. They need to be comfortable asking questions and asking for guidance. Ability to ask questions. Ability to learn new software quickly. Ability to read and write technical documentation. Business writing experience. Familiarity with Word.