



1766 Sabre Street ■ Hayward, CA 94545 USA
Tel: +1 510 785 0510 ■ Fax: +1 510 785 2517
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Open Position

Product Support Engineer

Hayward, California

Founded in 1978, Acutherm designs, manufactures, and distributes a line of modular VAV systems and thermally powered VAV diffusers for use in HVAC systems. The company maintains its own research, development and manufacturing facilities in order to have total control over product lead time and quality. This policy has made Acutherm the decisive leader in the VAV diffuser market.

JOB DESCRIPTION:

To apply, please submit a cover letter + resume:

Hiring Manager
Acutherm, LLC
1766 Sabre Street
Hayward, CA 94545

o: 510.785.0510
f: 510.785.2517
[hiring@acutherm.com](mailto: hiring@acutherm.com)
www.acutherm.com

- Understand the different product offerings to provide technical support to sales representatives, design engineers, installers and end users;
- Understand system design to provide design assistance to sales representatives and design engineers;
- Assist with product documentation, marketing literature and catalog material;
- Assist with training sessions for new and existing sales representatives;
- Troubleshoot problem installations;
- Provide marketing input for product revision and new product development;
- Responsible for assisting customers in implementing Acutherm products for use in DDC control systems used in commercial HVAC systems.

The ideal applicant should meet or exceed the following requirements:

- Bachelor of Science degree in Mechanical Engineering;
- Computer literate and experienced working with Word, Excel and CAD software;
- Strong communication skills both written, verbal and drawing;
- Independent problem solving and decision making;
- Excellent organizational skills required to plan and execute to a schedule for multiple projects.

The following qualifications are desired:

- 2 or more years working experience in HVAC industry;
- Knowledge of HVAC systems and HVAC controls;
- Experience with SolidWorks, AutoCad and Revit (BIM);
- LEED Accredited Professional.



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